

5-05-04 (m)

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PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

INVENTOR(S) : Katherine G. August et al.  
TITLE : **AN INFORMATION AND COMMUNICATION SYSTEM**  
APPLICATION NO. : 09/653,810  
FILED : September 1, 2000  
CONFIRMATION NO. : 5991  
EXAMINER : Luu, Le Hien  
ART UNIT : 2141  
LAST OFFICE ACTION : November 5, 2003  
ATTORNEY DOCKET NO. : LUTZ 2 00034  
Case Name/No. August 26-9-50

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Technology Center 2100

**AMENDMENT A**

MAIL STOP FEE AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed November 5, 2003, in the above-referenced patent application, the Applicants respectfully request amendment, reexamination and reconsideration of the application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.